

## Delivery Policy for MCE Global Supplies

At MCE Global Supplies, we strive to provide efficient and reliable delivery options for our customers. Below are the delivery methods available for orders placed through our website, [www.mce.co.za](http://www.mce.co.za).

### 1. Courier Delivery

We offer courier delivery services for both regional and cross-border orders:

- **Regional Orders (within South Africa):** Delivery typically takes **5 to 7 working days**.
- **Cross-Border Orders:** Delivery typically takes **10 to 15 working days**.

Please note that these timeframes are estimates and may vary depending on factors such as stock availability, public holidays, and unforeseen circumstances.

### 2. Collection from Branches

Customers may choose to collect their orders from one of our branches:

- **Available Branches:** KZN, JHB, PTA.
- If the ordered stock is not immediately available at the selected branch, there may be a delay of **3 to 5 days** while we arrange for the stock to be transferred from another location.

To arrange collection, please contact our customer service team after placing your order.

### Important Notes

- All delivery times are estimates and are calculated from the date of dispatch.
- Working days exclude weekends and public holidays.
- We recommend checking the stock availability at your preferred branch before selecting the collection option to avoid delays.

For any further inquiries regarding our delivery policy or to track your order, please contact our customer service team.